

# Use of Artificial Intelligence in Learning: Analysis of Effectiveness and Potential in Improving the Quality of Learning

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ARTICLE INFO	ABSTRACT
<b>Article history</b> Received Jun 19, 2024 Revised Nov 15, 2024 Accepted Dec 17, 2024	<p>The concept of artificial intelligence (AI) has become closely associated with the technological advancements that have characterized the eras of Industry 4.0 and Society 5.0. In its most fundamental sense, AI can be defined as a computer program that integrates machine learning with both hardware and software components. This AI model draws inspiration from the recognition patterns observed in the human brain. It leverages both hardware and software knowledge to perform its functions. The advent of Industry 4.0 has led to the proliferation of AI applications across various fields, including education. This research endeavors to elucidate the role of AI in education during the Industry 4.0 era using qualitative research methodologies. Within the education domain, the implementation of artificial intelligence facilitates the delivery of bespoke learning experiences that align precisely with each learner's unique needs and capabilities. AI systems assist educators in designing customized learning profiles comprising a plethora of practical exercises for each student. This enables adapting learning materials to align with students' abilities, learning styles, and experiences. The application of AI in education is perceived to be advantageous, with benefits observed in support for educators, including the automation of administrative tasks such as assessments and the calculation of final marks based on relevant weights and evaluations. Furthermore, integrating AI technology can enhance the quality of active and interactive learning experiences, facilitating an improved learning and teaching process for educators and students alike.</p> <p>This is an open-access article under the <a href="#">CC-BY</a> license.</p>
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## I. Introduction

Rapid technological development and the emergence of interconnectedness between technological developments have resulted in a phenomenon previously unprecedented in this era. (Muhammad, 2018) This phenomenon is frequently called "industrial transformation 4.0," a term encompassing various technological advancements, particularly artificial intelligence (AI). (Kharis & Zili, 2022). The concept of Industry 4.0 pertains to the advancements in the production sector. In contrast, the notion of Society 5.0 centers on exploiting the outcomes and consequences of the technologies. Both concepts are, in essence, collectively defined as Industry 4.0 (Supangat et al., 2021).

The term "artificial intelligence," or AI, is used in industrial society 4.0 and society 5.0. AI is a computer program employing machine learning, hardware, and software. (Rumaisa et al., 2021). The advancement of AI is predicated upon applying scientific principles, which are derived from the reverse engineering of recognition patterns observed in the human brain. (Hairani, 2023). This industry 4.0 product has been widely used in various sectors, including education, in the development and application of daily life.

This research aims to examine the role of AI in the context of education in greater detail. (Rahmawan & Effendi, 2022). Quality of education is a type of education that focuses on developing practical skills and technical knowledge. Its principal objective is to prepare learners

for employment, equipping them with the requisite skills and competencies. (Supriyadi & Asih, 2021). Education emphasizes acquiring practical skills that can be immediately utilized in professional contexts. Learners are trained in various disciplines, including engineering, agriculture, information technology, culinary arts, design, and other related areas (Nur et al., 2019).

Quality of learning is designed to equip learners with the skills necessary for success in the world of work. Curriculum and training are tailored to align with the demands of industry and the current job market. (Astini, 2022). This education also strongly emphasizes practice-based learning, which allows learners to apply the skills they learn through drills, work practices, and internships in the workplace (David, 2021). Education often works closely with related industries, allowing knowledge to be transferred to the industrial sector (T. Wahyudi, 2023).

This enables the transfer of knowledge and skills while also allowing learners to gain familiarity with the world of work before graduation. The quality of learning offers a transparent career trajectory for learners (Diponegoro et al., 2021). They may enter the workforce directly upon graduation or pursue further education to enhance their qualifications and career prospects. Education represents an important alternative within the broader framework of the education system. It is designed to prepare individuals to become a workforce that is skilled, productive, and ready to face the growing demands of the world of work (Chanda Halim & Hendri Prasetyo, 2018)

Quality of learning and AI are inextricably interrelated, and AI has great potential to enhance the efficacy and relevance of this education in the modern era. The education aims to equip learners with practical skills and knowledge applicable to the world of work (Putri Supriadi et al., 2022). In this context, AI can be an invaluable tool for optimizing learning and training in the field.

AI can analyze individual data and profiles. This information can be used to customize and tailor learning materials to each learner's needs, thereby maximizing their learning potential (Batubara, 2020)

Artificial Intelligence (AI) integration into education has gained attention in the context of the Industrial Revolution 4.0. Industry 4.0 is defined as incorporating advanced technologies, such as AI, automation, big data, and the Internet of Things (IoT), into various industries, including education (Tjahyanti, L. P. A. S., Saputra, P. S. & Santo Gitakarma, 2022). AI offers promising prospects for education, with the potential to enhance learning experiences and prepare students for an evolving job market (Pratikno, 2017).

With AI, education institutions can personalize and tailor learning paths according to student's needs, skills, and career aspirations (Zahara et al., 2023). AI-based systems can analyze large amounts of data to identify patterns and provide insights that assist educators in

making informed decisions based on curriculum design and learning strategies. Furthermore, AI can support competency-based assessment in education, enabling real-time evaluation of student skills and competencies. Artificial intelligence (AI) algorithms can analyze performance data, provide feedback, and suggest personalized learning resources to address identified knowledge or skill gaps (Anggreini & Priyojadmiko, 2022)

Incorporating AI into the educational sector also augments the advancement of digital capabilities, which are pivotal for the workforce of the Fourth Industrial Revolution. Students can develop practical proficiency in AI technologies, including robotics and automation systems. This equips them with the technical competencies essential for success in the contemporary industrial landscape. AI-based instruments and platforms promote the creation of immersive and interactive learning experiences (Nurdiana & Suryadi, 2018)

Integrating virtual reality (VR) and augmented reality (AR) applications with AI technologies enables the simulation of the real world. Nevertheless, the integration of AI in the field of education also presents several challenges. These include ensuring the protection of sensitive data, addressing ethical concerns, and providing appropriate training for educators to facilitate the integration of AI into their teaching practices (Renata, S. & Salsabila, 2022)

The concept of Society 5.0 represents an integrated approach to digital and physical spaces to enhance the quality of life through technology-based solutions. This framework encompasses the intensified utilization of technologies such as the Internet of Things (IoT), artificial intelligence (AI), and robotics to facilitate daily life, including within the education sector. The emphasis is on aligning advanced technology with human needs.

This concept's relevance to the vocational education field is as follows. Vocational education strives to cultivate a proficient and prepared workforce to address the industry's demands. In the context of Society 5.0.

Adapting to industry 4.0 technology, including artificial intelligence, automation, and data analytics, is paramount. The capacity of students to perform effectively in a technology-integrated work environment.

The objective is to facilitate the acquisition of problem-solving abilities through a learning process grounded in real-world scenarios.

Artificial intelligence (AI) can be integrated into vocational education for the following purposes: personalizing learning is a key aspect of modern education. Artificial intelligence (AI) can analyze individual student needs, thereby enabling the creation of a customized curriculum designed to enhance specific skills.

AI technology enables the creation of virtual or augmented reality-based job simulations, allowing students to gain practical experience without needing physical tools. Artificial intelligence (AI) can oversee student advancement, furnish automated commentary, and forecast supplementary training requirements.

Artificial intelligence (AI) plays a pivotal role in training for human-machine collaboration, which is becoming increasingly crucial for industries rapidly adopting automation. The use of AI facilitates the evaluation of technical competencies through the implementation of precise and time-efficient algorithms.

In general, the incorporation of artificial intelligence in the context of the Industrial Revolution 4.0 holds significant promise for advancing learning outcomes, equipping students with the requisite skills to thrive in the modern labor market, and aligning educational programs (W. Wahyudi & Sabara, 2022).

## II. Method

This research employs a qualitative methodology, which entails administering a library survey. The survey produces data in memos and descriptive information, particularly regarding books, national and international journals, and other pertinent literature. Following this, a comprehensive analysis will be conducted on the data obtained through the literature review to evaluate the implementation of AI in vocational education based on the information gleaned and relationships established therein. The survey will also provide comprehensive information.

First, the research results are never intended to provide a direct solution to the problem at hand since research constitutes only a small portion of the larger, more extensive problem-solving process. The function of research is to identify explanations and solutions to problems and propose potential alternatives to approaches that could address those challenges. In essence, then, a research method is a systematic approach to data collection with a specific objective, and it is this objective that drives and guides the research process. The designation "scientific method" indicates that research activities are based on scientific standards, including rationality, empiricism, and systematization. This research is a category of library research, whereby the subject matter employs library data in the form of books as a source of information. This research was conducted by reading, examining, and analyzing various extant literature in the form of books, journals, articles, and other sources of reading on previous research findings (Sugiyono, 2017)

This research employs a literature study approach, an established methodology used to examine an object within its natural setting. This approach involves minimal manipulation or testing, allowing observing the object without interference. A natural object remains unaltered by the researcher, with the conditions under which the

researcher enters and exits the object remaining relatively unchanged.



Fig. 1. Qualitative Research Method

This study collected two types of data: primary and secondary. In the context of this research, primary data is defined as information gathered directly from research subjects via the utilization of measurement tools or data return tools, which serve as a source of information. The primary data utilized is AI technology, which has been widely developed in society and is associated with education development in Indonesia. Secondary data, on the other hand, is obtained from other sources rather than from researchers' research subjects. Secondary data is obtained through literature studies that contain information about primary data, primarily library materials. These studies are conducted through the examination of library books and scientific works. Secondary data is derived from books, journals, AI learning sites, and other sources that are relevant to the research topic.

The collection of data is a crucial step in any research process. It is how researchers obtain information or facts within a given field. Data collection represents the most strategic step in research, as it is the primary objective of any research endeavor to obtain data. Researchers most commonly employ the library research method, which entails perusing books, magazines, and other data sources within a library setting. This research entails collecting data from various literatures, which can be utilized in books and other documentary materials such as magazines, newspapers, and others. This research method does not necessitate direct field observation of the facts.

Data analysis is the arrangement of the data in an order that permits organization into patterns, categories, and basic sequence units. The descriptive method is the technique used in this research. Research seeks to describe and interpret what is growing or emerging, what is occurring or developing, and the consequences or effects. The comparative method is a second technique that is used in this study. It is used when the researcher attempts to

determine the causes or reasons for differences or to compare one opinion.

In this study, the literature selection was conducted systematically; however, the criteria for including and excluding relevant sources must be sufficiently transparent. Establishing clear and transparent inclusion and exclusion criteria is important to guarantee that the literature employed is genuinely pertinent to the research objectives and possesses scientific validity. In the context of this research, the inclusion criteria should encompass literature about the implementation of artificial intelligence (AI) in vocational education, both nationally and internationally, as well as current publications that have made a notable contribution to the field. Conversely, exclusion criteria could include literature irrelevant to vocational education, the use of AI in a different context, or sources that need more scientific credibility. Researchers must provide a detailed account of the literature selection process, including the specific keywords used in scientific databases and the rationale behind choosing relevant sources. This is crucial to maintain objectivity and ensure the research results are based on reliable and relevant sources. Transparency in this process will improve the quality and validity of the research and allow other researchers to replicate or evaluate the findings.

### III. Results and Discussion

The study's findings indicate the significant results and positive impact that the author's implementation of artificial intelligence (AI) in education during the Industrial Revolution 4.0 era has had on improving learning and efficiency.

#### A. *The implementation of artificial intelligence (AI) in the field of education in the era of the Industrial Revolution 4.0*

The use of chatbots represents a promising avenue for AI. Chatbots can be developed to provide students with support and information, assisting them in answering questions about the curriculum, course schedules, assignments, and other matters. Additionally, chatbots can offer career advice and academic guidance to students (Kurhayadi, 2022).

Adaptive learning is another area where AI is utilized to develop customized learning materials. These adaptive learning systems are designed to adjust the teaching materials and methods according to individual needs.

Artificial intelligence (AI) can be employed to automate work. To assess students' responses, the system enables it to provide prompt feedback accurately and effectively. This reduces the time burden on educators and facilitates faster feedback to students, thereby enhancing their comprehension (Ally & Perris, 2022).

Simulation and virtual reality (VR) can be employed to develop simulations and virtual experiences that support learning. Students can utilize VR to refine practical skills in a secure and controlled environment. For instance, in mechanical engineering, students can utilize VR to practice machine assembly or repair without owning expensive physical equipment.

Artificial intelligence (AI) can be employed to develop recommendation systems that assist students in selecting education programs that align with their interests and abilities. The system utilizes data and algorithms to analyze students' preferences, skills, and career needs and provides personalized and accurate recommendations. Additionally, AI can be used in education data analytics, which involves the analysis of massive educational data, such as student data, curriculum data, and exam result data. The application of data analysis and machine learning techniques enables the identification of significant trends, patterns, and insights, which can be utilized to enhance the efficacy of teaching and learning (Udvaros & Forman, 2023).

Integrating AI in education is anticipated to enhance education's efficacy, quality, and alignment with industry requirements in the context of the Industrial Revolution 4.0. However, it is essential to recognize that the role of educators and instructors remains pivotal in guiding students, implementing effective learning strategies, and providing value-added services that AI cannot fully substitute. Consequently, comparisons are drawn, and references are made to previous research.

Artificial intelligence (AI) is in position 4 among these hard skills. AI is a skill that has become the brain of this industry. This analysis focuses on the need for complex skills. Individuals can attend formal education, online or offline courses, seminars, and workshops to develop hard and soft skills (Hendradi, 2020)

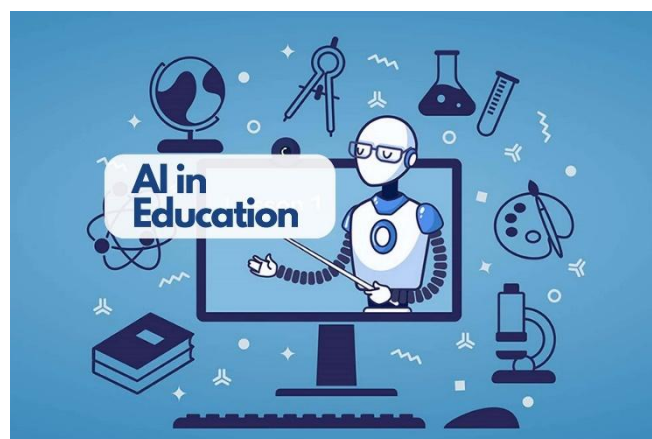


Fig. 2. Illustration of AI in Education

#### B. *The Influence of Artificial Intelligence Implementation on Educational Institutions*

Integrating artificial intelligence (AI) into education has a profound impact. AI can automate a range of

administrative tasks, including grading examinations and assessments, organizing lecture schedules, and providing immediate feedback to students. This frees up teachers' time, enabling them to focus on direct interaction with students. Furthermore, AI-powered learning environments are more efficient and utilize learners' time more effectively. Additionally, AI can analyze students' data and characteristics to provide personalization of learning.

The data analysis enables educators and educational institutions to make more informed decisions about curriculum development, classroom organization, and learning improvement and customization. The result is an enhanced effectiveness and success of the education system (Younas et al., 2023).

Artificial intelligence (AI) can facilitate skills development through simulations and virtual experiences. Through virtual simulations or interactive exercises, students can refine their technical abilities in a secure and controlled environment. This results in an enhanced practical understanding of the subject matter before entering the workplace. AI implementation can enhance the accessibility of education through online learning platforms and digital content. Students can access learning materials at any time and location, according to their needs. Furthermore, it facilitates distance learning, assisting students in remote locations or with geographical limitations.

Integrating AI in education equips students with skills relevant to the demands of Industry 4.0. AI aids in training students in advanced technologies like the Internet of Things (IoT), big data, and artificial intelligence. This prepares students to enter an increasingly connected and technologically advanced workforce.

It can be observed that AI has a constructive impact on education. However, maintaining a balance between human and AI roles within this field is of the utmost importance, as it would be erroneous to assume that AI will entirely supersede human roles in this area. Teachers and educators play a pivotal role in providing guidance, emotional support, and encouragement, developing social skills, and assessing students' performance holistically (Trisnawati et al., 2023).

The findings of the ongoing study corroborate those previously presented by Supriyadi Endang and colleagues (2020) in their investigation of integrating artificial intelligence (AI) into public administration in the context of Industry 4.0 (Supriyadi & Asih, 2021).

The fourth industrial revolution, also known as the "Revolution 4.0," is the latest development in the history of industrialization. It has brought about many new technological discoveries previously unheard of in revolutionary eras. These include the Internet of Things (IoT), 3D printing, big data, and artificial intelligence.

One consequence of the fourth industrial revolution, which has been ongoing for several decades, is the extensive use of various forms of artificial intelligence across various sectors and contexts. Artificial intelligence is employed to enhance public services, with particular attention paid to technology-based applications in public administration.

This paper will analyze the extent of current AI implementation within the field of public administration. In addition, it will investigate the impact that AI has had and is expected to have in the future on public administration. Furthermore, it will evaluate the readiness and preparedness of government human resources (HR) for AI applications (Stosic & Jankovic, 2023)

A list of competencies must be demonstrated to successfully implement artificial intelligence (AI) in an educational environment.

A profound comprehension of AI's fundamental concepts and principles is crucial, encompassing an understanding of machine learning, natural language processing, data analysis, and algorithms. These competencies facilitate an appreciation of AI's capabilities, limitations, and potential in an educational context. AI possesses in-depth knowledge of the curriculum and critical educational needs. This enables the design and implementation of AI solutions that are pertinent to the needs of students and industry.

Data analytics is a key competency in AI implementation. It involves collecting, managing, and analyzing education data effectively. In addition, understanding statistics, data analysis techniques, and data analysis tools and platforms are also important. Technical skills such as programming, software development, understanding of algorithms, and working with AI platforms and data analysis tools are required to implement AI. These skills enable the development, configuration, and management of AI systems (Karimi & Khawaja, 2023).

Implementing AI in education necessitates collaboration with several parties, including teachers, students, administrators, and AI experts. It is, therefore, of the utmost importance that those involved in the process can collaborate effectively and communicate with different stakeholders clearly and concisely. From an ethical and privacy perspective, it is crucial that those involved in the process can understand the ethical and privacy issues associated with AI implementation. In collecting and managing student data, it is of the utmost importance that those involved in the process ensure compliance with privacy standards and implement appropriate security measures to protect sensitive data.

AI technologies' adaptability and learning capabilities are constantly evolving, as are the capabilities of the humans who interact with them. Therefore, it is essential for those who work with AI to possess the adaptability and

willingness to keep learning and to keep up with the latest developments in AI and education. This is necessary to ensure the optimal use of AI in education. In addition, project management skills are required to plan, execute, and manage AI implementation projects efficiently. This includes effectively planning, managing resources, scheduling, monitoring, and controlling the project.

Developing and reinforcing these competencies will facilitate designing, implementing, and managing effective AI solutions in education. It is imperative to sustain a commitment to ongoing improvement in our understanding and skills in AI and education to effectively address the challenges and opportunities that emerge as technology evolves (Seo et al., 2021).

The results demonstrate that integrating artificial intelligence (AI) in the educational context holds significant promise for enhancing the quality of learning, particularly in vocational education. AI has the potential to facilitate personalized learning, provide access to technology-based practical simulations, and streamline the assessment of skills. However, it is essential to recognize that this implementation has ethical considerations and data privacy challenges.

### *C. Ethical Considerations*

The deployment of AI in education raises concerns regarding the transparency of algorithms and the potential for bias within the system. For instance, deploying inadequately tested AI algorithms may engender inequity in the conferral of access or learning outcomes. Furthermore, excessive reliance on technology may curtail the involvement of humans in decision-making processes, which could ultimately impede the efficacy of learning processes that necessitate an empathic and holistic approach. This research underscores the necessity for establishing a robust ethical framework in developing and utilizing AI to guarantee that these technologies are employed fairly and inclusively.

### *D. The protection of data privacy is a significant concern in the field of artificial intelligence (AI).*

The issue of data privacy represents a significant challenge in the implementation of AI, particularly given the frequent utilization of student data by AI systems for machine learning processes. This research has identified concerns about collecting, storing, and utilizing students' data. For instance, poorly managed data may be susceptible to misuse or hacking, infringing individuals' privacy rights. To address these challenges, the research proposes establishing rigorous regulations and data protection policies that safeguard the security and confidentiality of student information.

### *E. Implications for Vocational Education*

In vocational education, this challenge becomes even more complex, as industry engagement often requires more specific data to support technology-based training.

This research proposes collaboration between technology providers, educators, and policymakers to establish safety and ethical standards for the implementation of AI. By doing so, students will benefit from technological advancements and be protected from potential risks.

The research results also suggest strategic steps to address these challenges. The formulation of an AI Ethics Policy is essential to guarantee transparency, accountability, and the elimination of bias in using AI in educational contexts.

It is imperative to enhance data privacy awareness among educators and students, emphasizing the importance of safeguarding personal data. It is essential to reinforce the technological infrastructure to guarantee that the facilities support data security and effective AI implementation.

By elucidating these concrete challenges, this research offers a more comprehensive understanding of the opportunities and constraints associated with using AI to enhance the quality of learning, particularly within the domain of vocational education.

Several strategic recommendations can be implemented to address the challenges identified with implementing artificial intelligence (AI) in vocational education. Firstly, to address the ethical and data privacy concerns identified, educational institutions must develop robust privacy policies and ensure transparency in student data management. This entails training educators and administrative personnel on the significance of data security and the implementation of encryption technology to safeguard sensitive information. Secondly, to address the limitations of technology infrastructure, it would be beneficial for the government and educational institutions to collaborate to improve access to technology, including the provision of adequate hardware and internet connectivity, particularly in areas that are currently underserved. Thirdly, educators must undergo comprehensive training to utilize AI technology effectively within the learning process. Such training programs should be conducted on an ongoing basis and cover the use of AI tools, technology-based learning design, and digital classroom management. Fourth, to address resistance to technological change, there is a need for awareness campaigns that demonstrate the direct benefits of AI in learning, such as the personalization of education and improvements in learning outcomes. Fifth, the collaboration between educational institutions, technology developers, and industry sectors can accelerate the adoption of AI by ensuring the relevance and ease of use of the technologies developed within the context of vocational education. This strategy is anticipated to strengthen the foundation for successful AI implementation, improve the quality of learning, and support preparing the workforce for the digital era.

#### IV. Conclusion

The integration of AI in education is anticipated to enhance education's efficacy, quality, and alignment with industrial demands during the fourth industrial revolution. However, it is crucial to acknowledge that the function of educators and instructors persists in guiding students, implementing efficient learning strategies, and providing value that AI cannot substitute. While AI exerts a beneficial influence on education, it is vital to strike a balance with the intrinsic human role that remains essential. Educators have a crucial role in providing guidance, emotional support, social skill development, and holistic assessment of students. The development and strengthening of these competencies will assist in designing, implementing, and managing effective AI solutions in education. We must continuously enhance our comprehension and expertise in AI and education to address the challenges and seize the opportunities with technological development.

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